

# ABUSE & NEGLECT PREVENTION



Department of Health  
and Mental Hygiene

Developmental Disabilities  
Administration

Abuse and Neglect will not be tolerated  
in any agency receiving funds from  
the Developmental Disabilities Administration (DDA).

If you witness or suspect abuse or neglect of any individual  
receiving services, you are required to report it.

OFFICE OF HEALTH CARE  
QUALITY (OHCQ)

877-402-8220

410-402-8100

[http://dhhm.maryland.gov/ohcq/SitePages/  
Complaint%20Form.aspx](http://dhhm.maryland.gov/ohcq/SitePages/Complaint%20Form.aspx)

CENTRAL MARYLAND  
REGIONAL OFFICE

410-234-8200

1-877-874-2494

*Serving Counties of:*  
Anne Arundel, Baltimore,  
Baltimore City, Harford, Howard

EASTERN SHORE  
REGIONAL OFFICE

410-572-5920

1-888-219-0478

*Serving Counties of:*  
Caroline, Cecil, Dorchester, Kent, Queen  
Anne's, Somerset, Talbot, Worcester, &  
Wicomico

SOUTHERN MARYLAND  
REGIONAL OFFICE

301-362-5100

1-888-207-2479

*Serving Counties of:*  
Calvert, Charles, Montgomery,  
Prince Georges, & St. Mary's

WESTERN MARYLAND  
REGIONAL OFFICE

301-791-4670

1-888-791-0193

*Serving Counties of:*  
Allegany, Carroll, Frederick, Garrett, &  
Washington

## Take these steps immediately:

Step 1

**Follow Up**

Immediately follow up to ensure the individual is safe and receives any additional supports needed

Step 2

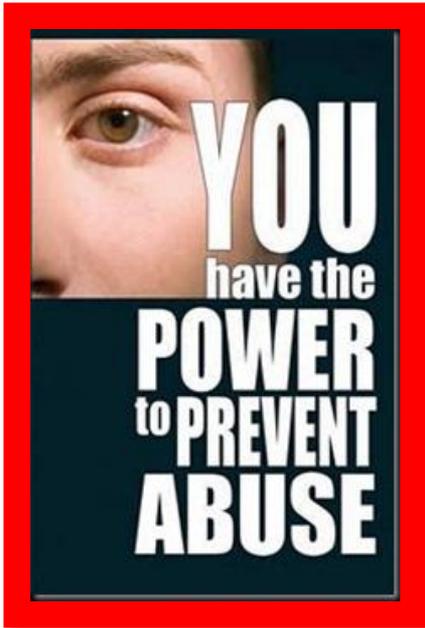
**Report It**

Immediately report the incident to your supervisor

Step 3

**If no Action is taken by your supervisor**

Immediately report the incident to the Office of Health Care Quality and/or your DDA Regional Office



**If found abusing or neglecting an individual,  
you will be prosecuted to the full extent of the law!  
IF YOU SEE SOMETHING – SAY SOMETHING!**